

DY-161100010405

Seat No.

B. B. A. (Sem. IV) Examination April - 2022

Organization Behaviour

Time : $2\frac{1}{2}$ Hours] [Total Marks: 70 **Instructions:** (1) Attempt any 5 questions. Each question carries equal marks. 1 What is Organizational Behaviour? Explain contributing **14** disciplines to organization behaviour. 2 Describe Elementary Idea of the Hawthorne experiments. 14 Define: Perception. Describe perceptual process with suitable 3 14 example. What is Attitude? Explain characteristics of Attitude. **14** 4 5 Describe Maslow's need hierarchy with suitable examples. 14 Describe theory X and theory Y with suitable examples. 6 14 7 Describe needs for group formation. **14** 8 Explain Elementary Ideas of transactional analysis. 14 Describe key components of positive organization behaviour. 14 9 **10** Explain concept and dimensions of Emotional Intelligence. 14